



MEDICA.
Personalize. Empower. Improve.

Medica AccessAbility Solution®
Special Needs Basic Care (SNBC)

Teresa Chicoine

AccessAbility Solution

Medica Overview

Medica has been providing health care coverage to Minnesota members for more than 30 years

- Began serving Minnesota Medical Assistance members in the mid 1980s
 - Medica has the **highest** ranking among health plans serving public program recipients in Minnesota!
(Source: NCQA's Medicaid Health Insurance Plan Rankings, 2011-12)
- Has offered a Special Needs Basic Care since the program began January 2008



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Medica's Mission and Values

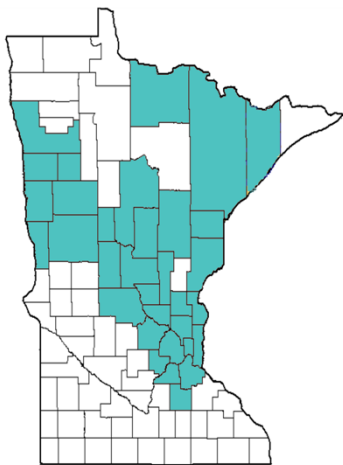
Our mission is to meet our customers' needs for health plan products and services. In doing so, we work with members and providers to make health care accessible, affordable and a means by which our members improve their health

Our Values

- ◆ Customer focus
- ◆ Excellence
- ◆ Stewardship
- ◆ Integrity
- ◆ Diversity

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AccessAbility Solution Service Area



AccessAbility County Listing

Aitkin	Hennepin	Ramsey
Anoka	Isanti	Rice
Becker	Koochiching	Scott
Benton	Lake	Sherburne
Carlton	Mahnomen	St. Louis
Carver	Mille Lacs	Stearns
Cass	Morrison	Todd
Chisago	Norman	Wadena
Clay	Otter Tail	Washington
Crow Wing	Pine	Wilkin
Dakota	Polk	Wright

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Care Coordination Team

Nurse, social worker or mental health clinician

- Experience working with people with disabilities
- Partner with Medica Behavioral Health
 - Mental health and chemical dependency
- Provides you with information and options - you make the decisions



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Your Care Coordinator

- Works with you one-on-one
- Is someone you can call when you have questions
- Helps you access the health care services you need



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AccessAbility Solution Network

Medica's large primary care and specialty care network provides member choice

- Behavioral health services will be provided by Medica Behavioral Health contracted providers
 - Pre-purchases psychiatric appointments for people in crisis
 - Offers a wide network of behavioral health providers throughout the State of Minnesota
- Dental services administered by Delta Dental of Minnesota

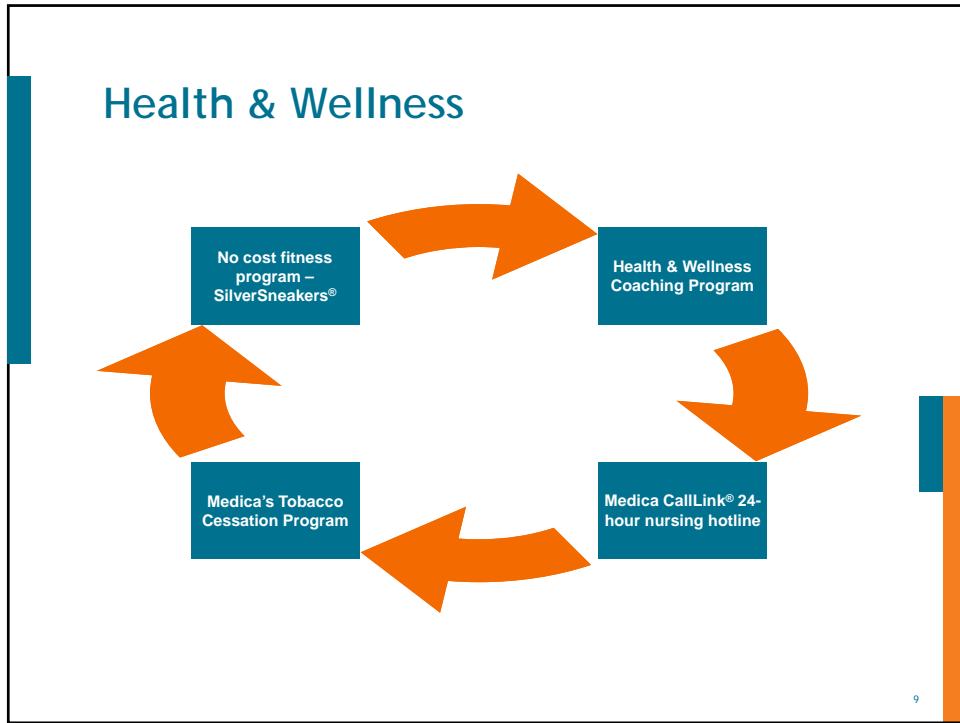
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Includes Medicaid covered services

- Physician services, hospital stays, prescription drugs.*
- Reduced Medicaid copays
- Preventive services
- Mental health services
- Rehabilitation and therapeutic services
- Medical supplies and equipment
- Dental services & vision care
- Urgent and emergency care
- Medicaid supplies and services

*Members who have Medicare must enroll in a Medicare Prescription Drug plan to get most of their prescription drug services.

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Free Health Club Membership

Silver Sneakers...

- Includes all benefits offered in regular health club membership
- Classes include strength, yoga, balance and flexibility
- No minimum visits required



www.silversneakers.com for a list of participating facilities near you

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Transportation to and from...

- Medical appointments
- Dental appointments
- Mental health services
- Substance abuse visits
- Participating SilverSneakers facilities in your community

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For more information

Contact Medica

- Teresa Chicoine
 - 952-992-8978
- Toll Free 1-800-266-215

Visit Medica's website www.medica.com

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Thank you
for your time

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